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Overcoming Murphy's Law in Administration: A Novel Approach to Meeting Management and Execution in Government

MIR MOHAMMED ALI¹ | MRUNAL P. CHAVDA²

¹ *Indian Administrative Service (Kerala) and Fulbright Scholar (MPA, Harvard University)*

² *Humanities and Liberal Arts Area, Indian Institute of Management Raipur, India*

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Synopsis

Mayur Patel, a young District Collector heading the district of Malgudi, faced challenges in managing societal and developmental issues due to ineffective and unproductive meeting processes. Recognising the need for change, he introduced a new approach to meetings, leveraging cloud technology for live preparation and sharing of meeting minutes. This approach improved communication, enhanced openness, task clarity and accountability among team members and led to better governance outcomes.

Keywords: Organizational Communication; Meeting Management; Government Administration; Leadership; Digital Technology Integration

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